



Appeals Policy

Policies and processes for the administration of appeals

The Edmonton Sting Soccer Club acknowledges the importance of maintaining a fair and transparent appeals process for its members. We understand that there may be situations where our members may need to appeal a decision made by the club. The following policy outlines the steps and procedures for submitting an appeal to the club.

Grounds for Appeal:

Members may appeal any decision made by the club that they believe to be unfair or incorrect.

Appeals can be made for the following reasons:

- A decision was made based on incorrect or incomplete information
- A decision was made that did not follow the club's policies or procedures
- A decision was made that was unfair or discriminatory

Process for Submitting an Appeal:

To submit an appeal, members must follow the process outlined below:

Step 1: Contact the Club

The member must first contact the club in writing, outlining the reason for their appeal and the decision they are appealing. The club will acknowledge receipt of the appeal within 48 hours.

Step 2: Review by the Appeals Committee

The club will establish an Appeals Committee to review the member's appeal. The Appeals Committee will consist of three members of the club's Executive Board, who were not involved in the initial decision being appealed.

Step 3: Decision of the Appeals Committee

The Appeals Committee will review the member's appeal and make a decision within 10 business days. The decision of the Appeals Committee is final and binding.

Confidentiality

The club will ensure that all appeals and related discussions are kept confidential. Only the Appeals Committee, the club's Executive Board, and the member involved in the appeal will have access to the information.

Costs

The club will not charge any fees for submitting an appeal. However, members are responsible for any costs incurred in relation to their appeal, such as legal fees or travel expenses.

Conclusion

The Edmonton Sting Soccer Club is committed to ensuring that all decisions are made in a fair and transparent manner. We encourage members to follow our appeals process should they have any concerns or issues with a decision made by the club.
